SPEECH BY AHMAD JAUHARI YAHYA,
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I would now like to add my own personal welcome to all of you here today.

As Group CEO, it has been my honour to serve you, the Malaysia Airlines family, through the good times, and through the challenges and sadness of the past year.

Yet, as I stand here, looking at all of you, I know that nothing that I have shouldered these past 3 years could be heavier than the pain you feel, waiting for the return of your loved ones.

I hope that you know we too feel the sadness. We lost dear friends and colleagues. We miss them. And we remember them today, everyday, always.

It has been one very long year, and the search for the aircraft continues.

Work in the designated zone will be completed in May, and we remain hopeful that the search will help us find the answers that we all seek.

Until then, as a family, we will continue to support to each other, as mentioned by Tan Sri Chairman earlier.

We know that nothing can replace having your loved ones near, but it is our sincere hope that we have been able to provide some comfort and support, to help you through these difficult times.

Again, we too lost someone dear to us.

As I stand here, I would like to take this opportunity to say two words that were not said often enough over this past year.... and that is ‘Thank You.’

Whilst MH370 was a most tragic episode for all of us, MH370 also brought out the best in Malaysia Airlines.

Watching how the whole organisation came together, united, supported each other as a family in crisis, really amazed me.

I was then, and still am till today.

I am deeply honoured and touched by the spirit of volunteerism by everyone who came forward offering to help in any way you could.

A special ‘Thank You’ to those who volunteered to provide caregiving assistance and support for families.

This group of staff took on a most difficult task, and kept strong on the outside even though they hurt on the inside.

I am sure your compassion is much appreciated by those whose lives you touched and shared this past year. Thank you to all of you.

To those who continued to serve our guests with professionalism in the spirit of duty during the most difficult year in all of Malaysia Airlines' long history, I say 'Thank You'.

Through the sadness, you held your head up high. Your dedication to the job in the face of adversity and change humbles me every day.

I salute you for your sense of duty and pride as members of Malaysia Airlines.

It really takes a special group of people to live through such a crisis, and on behalf of the Chairman and Board of Directors, I thank you.

In addition, my thanks go to the Government of Malaysia and the international Governments who shared expertise and resources.

Many brave men and women from around the world left behind their own families, and headed for dangerous environments, to help in the search for MH370.

These men and women have been part of an unprecedented international effort to find answers to the questions we ask every day. To all of them, we say 'Thank You'.

Amidst the difficulties this past year, Malaysia Airlines has continued to fly high.

This was made possible because of the strong support of our customers who continue to fly with us, and all Malaysians, from all walks of life, from near and far, who rallied in solidarity in support of our national airline. We thank you.

Most of all, we are here today to say 'Thank You' for the service of the 13 exceptional members of the Malaysia Airlines family who are not here with us today.

In remembrance of our 13 friends, we say 'Thank You' to their families and loved ones for sharing their lives with us.

Please know that we will never ever forget these men and women who we will continue to cherish and honour.

We love them. We miss them. And they will always remain in our hearts.

Ends.